

Negotiating with Troubled Youth/Developing Emotional Skills for Crisis Negotiation

Presented by Crisis Systems Management, LLC

February 4, 2020 8:00 a.m.–12:00 p.m., 1:00–5:00 p.m. | **Topeka, KS**

HOSTED BY

Topeka Police Department



LOCATION

Topeka Police Department Training Facility
2722 SW Topeka Blvd
Topeka, KS 66611

REGISTRATION FEE

\$40.00 each session
or \$60.00 for both per person

Register at
crisisnegotiation.us

QUESTIONS

Registration Questions:

Troy King
troydking@crisisnegotiation.us
360-702-6773

Curriculum/Prerequisite Questions:

Deb McMahon
crisisnegotiation@gmail.com
417-594-1499

Regarding the Training Site:

Laura Stuhr, lstuhr@Topeka.org
Ruben Salamanca, rsalamanca@Topeka.org
785-368-2403

COURSE DESCRIPTIONS

These are two separate sessions. You may register for each separately, or save money by registering for these courses together.

NEGOTIATING WITH TROUBLED YOUTH (CLASSROOM AVENGER)

This 4-hour course is designed to provide law enforcement first responders, CIT officers, school resource officers, mental health crisis negotiators and tactical operators, a behavioral composite of school shooters in the United States – sometimes referred to as the ‘Classroom Avenger.’

The presentation will begin with a historical review of school shooters in the United States, along with perspective on what each of those incidents have in common from an operational and behavioral standpoint. We will also discuss the psychological and sociological aspects of the ‘Classroom Avenger’ with special emphasis on mental health factors, communication and de-escalation techniques.

This course is not an ‘active assailant’ course, nor is it intended to suggest that communication is an acceptable alternative to an active assailant situation. This course is designed to give responders and others in a position to intervene a broader understanding of the pre-incident behavioral indicators, subject motivation, dynamics of the incident and practical guidelines for mitigation.

\$40 per person for first session only

DEVELOPING EMOTIONAL SKILLS FOR CRISIS NEGOTIATION

This enlightening presentation helps crisis negotiators understand the components of emotional intelligence and how each impact the ability to connect with those in crisis as well as function as an effective member of the team. Attendees will learn specific techniques for sharpening their emotional skills as it relates to crisis negotiation. Techniques will address how to manage your own emotions during a crisis event and recognize and understand other people’s emotions. As an essential component of emotional fitness, we will also address the importance of the positive ‘collective mood’ of a team and its impact on the subject, team mates and the overall mitigation effort.

Although designed as a course for crisis negotiators, it is also appropriate for CIT officers and emergency dispatchers.

\$40 per person for second session only

Register for both courses for \$60 per person



Visit crisisnegotiation.us/events for current training opportunities.



CRISIS SYSTEMS MANAGEMENT LLC

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CSM is committed to providing training and consulting services to law enforcement and Department of Defense agencies throughout the world in the fields of crisis/hostage negotiation, law enforcement resiliency, and peer support.
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