

# BLUESHIELD

## TACTICAL SYSTEMS



## Interpersonal Skills for Professional Law Enforcement

**Interpersonal Skills for Professional Law Enforcement**  
16 hours  
\$225

The rationale behind this 16 hour course is based upon the need of the average officer to improve their ability to interact with the public. By improving communication officers can reduce the likelihood of unnecessarily escalating situations, creating confusion between officers and the public, along with improving the public's confidence in the officer's abilities. The attending officers will have an improved appreciation of their ability to interact with the public through the lecture and interactive exercises. The officer will be able to participate in classroom discussion about improving communication and how the public's perception affects how professional they appear. This course will better prepare officers for interacting in a variety of environments.

### Course Content:

#### Class Content:

- Styles of communication
- Improving intellect
- Proactive patrols
- Increasing productivity
- Decreasing citizen complaints
- Improving public interaction
- Tactics for public contacts
- Tips for allegations of racial profiling
- Leadership qualities



### Topkea Police Training Center

2722 SW Topeka Blvd

Topeka, KS 66611

March 26<sup>th</sup> - 27<sup>th</sup> 2020

800-1700

16 hours POST

Training testimonials available at [Blueshieldtactical.com](http://Blueshieldtactical.com)  
Contact us about hosting one of our courses at your agency.



*Register today at*

*[Blueshieldtactical.com](http://Blueshieldtactical.com)*

*E-mail or call us at*

*[Blueshieldtactical@gmail.com](mailto:Blueshieldtactical@gmail.com)*

*(817) 501-6087*