



**COMMAND  
PRESENCE**

TRANSFORMING GOOD OFFICERS INTO GREAT ONES



# Dynamics of Officer/Citizen Encounters

## Increased Officer Safety and Public Safety

Police interactions with citizens are in the national spotlight. What previously wouldn't have made the local paper now makes national news. Officers need tools to effectively engage citizens in a professional manner without compromising their own safety in the process. That's why Dynamics of Officer/Citizen Encounters was created. Through guided discussions, video analysis and case studies, participants will examine:

**Current Research about the Threats to Officer Safety**

**Think CLEAR: 5 Keys to Officer Safety and Performance**

**Communication: It's About More Than Just Talking**

**Know Your Authority: Keeping Contacts Lawful**

**Emotional Intelligence: The Most Important Tool on Your Tool Belt**

**Adaptive Decision Making: Tools for Increased Officer Safety**

### *Who Should Attend*

- Sworn personnel who interact with the public
- Supervisors of those who interact with the public

Host: Topeka Police Department

Date: May 19, 2021

Time: 8:00am – 5:00pm

Location: Topeka Police Department

Training Facility/Nickel Armory  
2722 SW Topeka Blvd.

Topeka, KS 66611

Cost: \$160.00

Registration: <https://commandpresence.net/register>



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